



**MISSISSIPPI**  
**NATIONAL GUARD**

*"Always Ready, Always There"*



# Education Services

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# Education Services

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## Agenda

- GI Bill Programs
- Transfer of Education Benefits (TEB)
- GoArmyEd.com Federal Tuition Assistance (FTA)
- State Education Assistance Program (SEAP)
- Questions

## What Is It?

- GI Bill Chapter 1606 is a program for members of the Selected Reserve

## How Do I Qualify?:

- Sign a six year Contract or Officer Service Agreement in any Reserve Component on or after 1 July 1985
- Complete a High School Diploma or Equivalency (no Senior Letter)
- Complete IADT/OBC (BOLC)

## What Do I Get?

- Pays up to \$384 per month (Paid directly to the Soldier)
- Up to 36 months of benefits

**\*Cannot be used simultaneously with FTA for the same course**

**\*NOBE-The NOBE is just a counseling document. The SM doesn't need the NOBE to apply to use the benefit**



## What Is It?

- An additional monthly payment that ties to your Chapter 1606 or 30 benefit

## How Do I Qualify?

- Agree to serve in a current critical skill/critical unit verified by AUVS or enter an officer commissioning program (ROTC, Officer and Warrant Officer)
- Enlisted must sign a six year reserve service contract (enlist or extend) on or after 1 July 1985
- Officers must sign an Officer Service Agreement (OSA) (DA form 5447-R) within 90 days of commissioning
- Sign a Kicker contract IAW with current ARNG Kicker Policy

## What Do I Get?

- \$200 per month for critical skill/unit
- \$350 per month for commissioning programs



## **What Is It?**

- A GI Bill Program for Soldiers who serve on Active Duty

## **How Do I Qualify?**

- Serve at least 90 days in a period of qualifying active duty on or after Sep 11, 2001
- Qualifying Active Duty service is:
  - Service in any active component: Title 10 USC, Sections 672(d), 688, 12301(a), 12301(d), 12301(g), 12302, 12304
  - 12301(h),
  - 12304(a) or 12304(b) (after Aug 1, 2018)
  - Title 32 AGR: Title 32 USC, Section 502(f), in which orders state "In Support of Operation Noble Eagle" between 11 Sep 01 – 31 May 02
- Serve in a qualifying duty status for more than 30 days and separate due to a service-connected disability or injury

**\*The POST 9/11 GI BILL is the only GI BILL PROGRAM that is transferable**



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## Payment Tiers

Qualifying Service	Percentage Tier
At least 36 cumulative months, or Purple Heart recipients	100%
At least 30 cumulative months	90%
At least 24 cumulative months	80%
At least 18 cumulative months	70%
At least 12 cumulative months	60%
At least 6 cumulative months	50%
At least 90 cumulative days	40%

Example: Deployed for 12 months

Up to 36 months of benefits at the 60% level

Tuition: \$10,000 x 60% = \$6,000 payment



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## **Transfer of Education Benefit (TEB)**

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### Key Points to remember about TEB:

- There is no waiver or exception to policy (ETP) for the TEB. Must transfer within the time limits.
- Transfer limitations are defined by law, not policy.
- Advise Soldiers to transfer education benefits to an eligible dependent as soon eligible.
- Once you have completed your transfer you can add or subtract months from each dependent including yourself without incurring a new service obligation.
- \*\*\*\* Effective 12 July 2019, Only members with at least 6 years, but not more than 16 years, of total creditable service in the Military Services (active duty service and/or Selected Reserve) will be eligible to transfer education benefits to eligible family members. \*\*\*\*



## FEDERAL TUITION ASSISTANCE (GoArmyEd)

- **What Does a Soldier Receive?**
  - **100%** of tuition cost up to **\$250** per semester hr (**\$167** per quarter hr, or **\$5.55** per clock hr)
  - Up to **16 semester hours per fiscal year** (1 October – 30 September)
- **Authorized Uses:**
  - **Pursuit of a Certificate, Associate, Bachelor, or Master Degree**
  - **FTA and MGIB-SR/REAP (Chapters 1606/1607 only)** are not authorized for the **same course** at the **same time**





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- **Career limits for Federal Tuition Assistance are:**
  - **130 semester hours at the Bachelor/Undergraduate level**
  - **39 semester hours at the Master level**
  - **21 hours towards certificate (Undergraduate or Graduate)**

**FTA will not pay for a second (duplicate) or lower degree or credential in any of these categories, regardless of the funding used for the first degree or credential**



- **How Does a Soldier Qualify for FTA?**
  - Actively **serving** in ARNG, USAR, or RA
  - **Not assigned** to the Individual Ready Reserve (IRR) or the Inactive National Guard (ING)
  - **Not flagged** or pending unfavorable action
  - **Not receiving** an ROTC scholarship (tuition/fees or room/board incentive)
  - **Officers incur a service obligation**
    - (2 years for Active Duty/AGR, **4 years for RC**)
  - **College must be accredited and participating in GoArmyEd**



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- **Changes that went into effect 5 August 2018**
  - **Tuition Assistance is tied to a Soldier's military education level**
    - **One-year wait** after AIT/BOLC for undergraduate courses **eliminated**
    - **Ten-year wait** after AIT/BOLC for graduate courses **eliminated**



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- **How Does a Soldier Qualify for FTA?**
  - **Undergraduate Degree**
    - **Enlisted - Upon Advanced Individual Training (AIT) Completion**
    - **Warrant Officer - Upon Warrant Officer Basic Course (WOBC) Completion**
    - **Officer - Upon Basic Officer Leadership Course (BOLC) Completion**



- **How Does a Soldier Qualify for FTA?**
  - **Master Degree**
    - **If FTA was used towards undergraduate degree**
      - **Enlisted - Upon Advanced Leadership Course (ALC) Completion**
      - **Warrant Officer - Upon Warrant Officer Advanced Course (WOAC) Completion**
      - **Officer - Upon Captain Career Course (CCC) Completion**



- **How Does a Soldier Qualify for FTA?**
  - **Master Degree**
    - **If FTA was NOT used towards undergraduate degree**
      - **Enlisted - Upon Advanced Individual Training (AIT) Completion**
      - **Warrant Officer - Upon Warrant Officer Basic Course (WOBC) Completion**
      - **Officer - Upon Basic Officer Leadership Course (BOLC) Completion**



- **How Does a Soldier Qualify for FTA?**
  - **Undergraduate / Graduate Certificate**
    - **Up to 21 SHs of graduate or undergraduate credit for a certificate program, not to exceed one certificate in any five-year period.**
  - **Enlisted - Upon Advanced Individual Training (AIT) Completion**
  - **Warrant Officer - Upon Warrant Officer Basic Course (WOBC) Completion**
  - **Officer - Upon Basic Officer Leadership Course (BOLC) Completion**



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**How to Apply:**

Go to **[www.GoArmyEd.com](http://www.GoArmyEd.com)**

(select student at the Create/Activate Account log-in)

**When creating a GoArmyEd account, DO NOT use an AKO email address**

**List a good contact phone number**





## Recoupment

- **Undergraduate students** are required to maintain a **2.0 GPA** in order to receive tuition assistance. **Courses that have a grade of "D", "F", or "W" will be recouped.**
- **Graduate students** are required to maintain a **3.0 GPA** in order to receive tuition assistance. **Courses that have a grade of "C", "D" or "W" will be recouped.**



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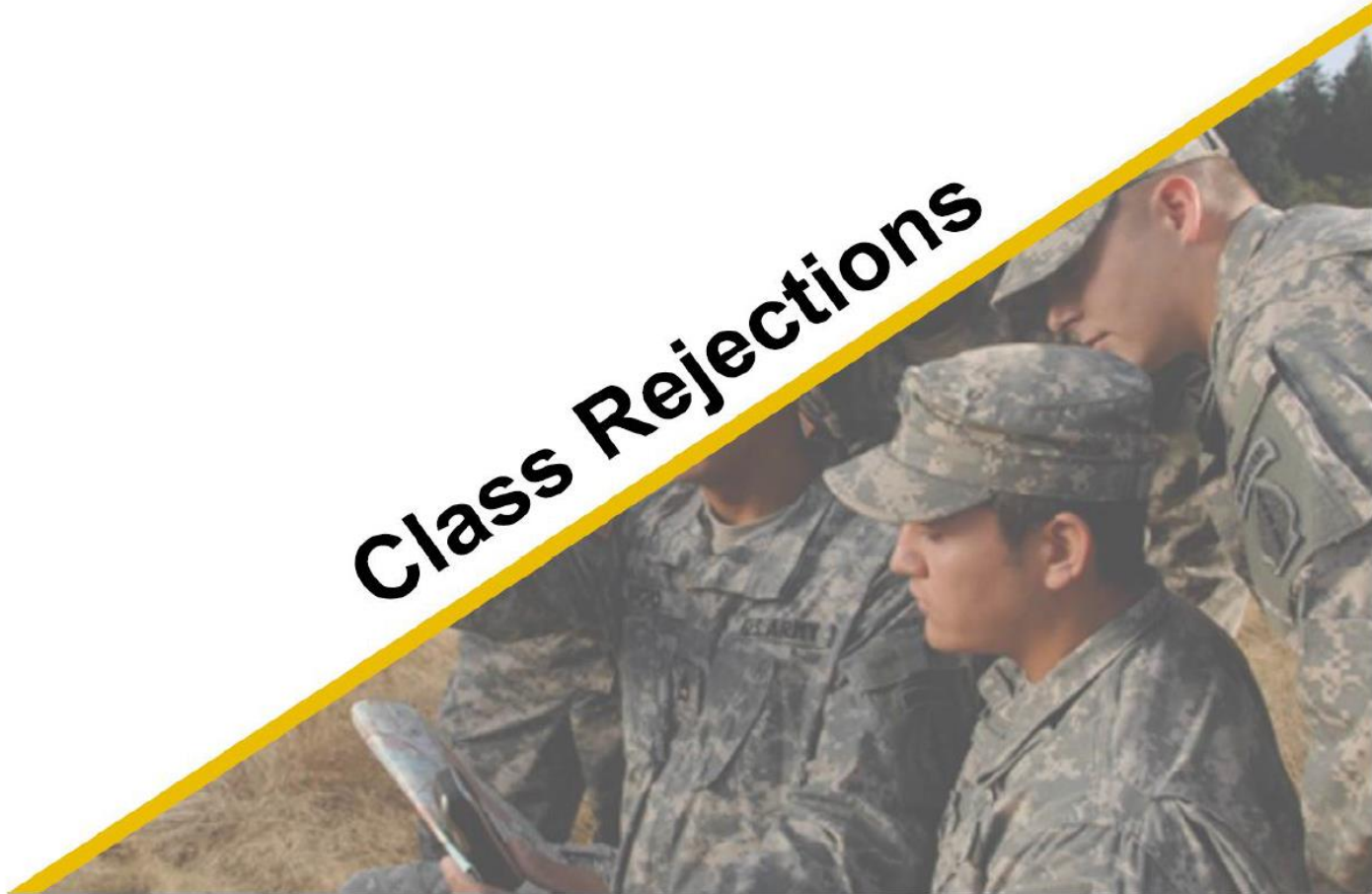
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# Class Rejections



**GO ARMY ED**





## There are 2 path's to rejecting a class that are based on % completion and school type

1	Class is <b>less than 19%</b> complete	LOI Schools	Select the " <b>Registration Rejection Exception</b> " link in School Resources section
		Non-LOI Schools	User can reject a <b>TA Request</b>
2	Class is <b>greater than 19%</b> complete	All Schools*	The user <b>MUST</b> have access to <b>TA Invoice</b>  If invoice has not been submitted, on TA Invoice List page, user can select " <b>Remove</b> " button in <b>Remove from Queue column</b> . School can then reject using Path 1 and the class will appear in next invoice cycle



**\*Schools can reduce Army cost during the invoice submission process regardless if the class has ended.**



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## Schools cannot reject, remove, or change a class with a “Pending” Invoice status



**Q:** Why can't both LOI and Non-LOI schools reject, remove, or change information for a class on an invoice that has been submitted (Invoice status of “Pending”)?

**A:** After the school has submitted an invoice, the school must wait for HQ ACES to approve or reject the invoice before any changes may be made to a specific class.\*

If the invoice is approved and the school has not processed a discount reason on the original invoice, LOI and Non-LOI Schools can select the “**Refund Previously Approved TA Invoice**” link and select a “**Reduction Reason.**”

### School Resources

- Broadcast Messages to Soldiers
- Class Rosters
- Class Schedule
- Degree Requirement Term - Management
- DoD Refund Report...
- GoArmyEd Marketing Resources
- In-State Residency
- **Refund Previously Approved TA Invoice**
- Registrations Requests
- Registration Rejection Exceptions
- Registration Report
- Responsibility Matrix (GoArmyEd)
- Soldier Course/Class Management
- Test Center Contact Information
- Training



### Reduction Reason

- Chapter 33 (Post 9/11)
- Discounted Tuition
- Drop/Withdrawal (No Cost)
- Drop/Withdrawal (With Cost)
- Never Enrolled - No Cost
- Other
- Scholarship/Grants
- State TA

These **reduction reasons** can be selected. If “Drop/Withdrawal (No Cost)” or “Never Enrolled (No Cost)” is selected, a **message appears** stating this reduction will result in a 100% refund of Army cost and the Soldier will be rejected from the class.





## The type of school determines the correct class rejection process

Can a school (Course Admin/Invoice Admin role) reject a Soldier's class if the Soldier dropped or withdrew from the class?

Yes

LOI Schools

Select the **"Registration Rejection Exception"** link in School Resources section.



Non-LOI Schools

**Access the TA Request form** to reject a dropped class if it has not been invoiced. If invoice has not been submitted and the class exists in the invoice queue, a message stating this will pop up.\*



Can a school reject a graded class?

Yes\*\*

LOI Schools

Select the **"Registration Rejection Exception"** link in School Resources section.



Non-LOI Schools

**Access the TA Request form** to reject a graded class, change status to Rejected and select rejection reason.







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Schools in GoArmyEd

## Invoicing



**GO ARMY ED**





## Schools listed in GoArmyEd must use GoArmyEd TA invoice process for invoicing\*

1

- Schools are not obligated to invoice all invoice-ready enrollments each month.



2

- When an invoice period is closed or the school has submitted an invoice during its invoice window, it will not be able to view invoice-ready enrollments until its invoice window is opened in the following month.\*\*



3

- By submitting a line item on an invoice, the school is certifying that all data elements are accurate.



4

- The invoice will be routed to HQ ACES, where it will be reviewed and approved by a certifying official.



5

- The Army has adopted the Government Purchase Card (GPC) as the standard method for invoice submission when an invoice has been approved.



6

- Classes become invoice-ready when they have reached 19% completion based on the class start date.





## The invoice process can be different depending on type of school

### LOI Class

- **LOI Schools** will be assigned one of two invoice periods: the 1st to the 15th or the 16th to the last day of the month. Only one invoice may be submitted each month.
- **LOI schools** can submit an invoice once a month. HQ ACES can grant permissions to allow certain schools the ability to submit an invoice twice a month.



### Non-LOI Class

- **Non-LOI Schools** submit a quarterly invoice.
- **Non-LOI schools** can submit an invoice once every quarter. HQ ACES can designate a Non-LOI school as a pre-certifying school that can submit an invoice once a month.







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**INVOICE / REJECT QUESTIONS**

**HELP DESK: 1-800-817-9990**

Other Numbers (Do **NOT** Share with Soldiers)

**502-613-8586**

**502-613-8621**



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**GoArmyEd.com**

If you need GoArmyEd assistance, please go to the top of any GoArmyEd web page and select the white question mark on the **green** orb and select the link titled "**GoArmyEd Assistance Center.**" You can then enter the topic or category in the search fields.

If you still can't resolve your questions and need to create a help desk case, select the "helpdesk" tab at [www.GoArmyEd.com](http://www.GoArmyEd.com) or call 1-800-817-9990.



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**GoArmyEd.com**

## **HELPFUL INFO FOR SCHOOL POCs**

**From GoArmyEd home page. Under ACES Resources:**

- 1. Click on [Training](#).**
- 2. Select the training you need.**
  - a. LOI School Training**
  - b. Non-LOI Training**



<b>Module Name</b>	<b>File Type</b>
School Training - CRM Process	PowerPoint
School Training - Common Application	PowerPoint
School Training - Course Enrollment Process	PowerPoint
School Training - Course/Class Management Tool	PowerPoint
School Training - GoArmyEd Overview	PowerPoint
School Training - Grade Reporting	PowerPoint
School Training - Graduation Reporting	PowerPoint
School Training - Invoicing for Traditional Tuition Assistance and GoArmyEd Classes	PowerPoint
School Training - Secure FTP	PowerPoint
School Training - Student Agreement Processing	PowerPoint

<b>Module Name (click to view)</b>	<b>File Type</b>
Non-LOI School Training - Course Enrollment Process	PowerPoint
Non-LOI School Training - GoArmyEd Overview	PowerPoint
Non-LOI School Training - Grade Reporting	PowerPoint
Non-LOI School Training - Invoicing for Tuition Assistance-Funded Classes	PowerPoint

<b>Video Name</b>	<b>File Type</b>
Non-LOI - Removing Class from an Invoice	Windows Media Video
Non-LOI School - Rejecting a Request Tuition Assistance (TA) Form	Windows Media Video



## **HELPFUL INFO FOR SCHOOL POCs**

From GoArmyEd home page:

1. Click on **Reference Documents**.
2. Select a Reference Document Category:
3. Click on the document that addresses your questions, such as step-by-step instructions to:
  - a. **Creating a Non-LOI School GoArmyEd Account**
  - b. **Step-by-Step Instructions to Enter Grades**
  - c. **Getting Started – Invoice Administrator**
  - d. **Removing a Class from an Invoice**
  - e. **Etc.**



Document Type	Name	Description
Step-by-Step Instructions	Web Graduation Reporting	This step-by-step instruction addresses the process and business policies for reporting graduation information using the Web Graduation Reporting Tool.
Flowchart	Non-LOI School - Invoicing Process for Tuition Assistance (TA) Classes	This flowchart illustrates the invoicing process for tuition assistance (TA) classes.
Step-by-Step Instructions	Non-LOI School-Rejecting a Request Tuition Assistance (TA) Form	This step-by-step instruction explains how a Non-LOI school can reject a Soldier's Request TA Form in GoArmyEd.
Step-by-Step Instructions	Refunding a class on a previously approved invoice	This document of the instructional video provides information on how to refund a class on a previously approved invoice in GoArmyEd.



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# INSTALLATION ACCESS

## INSTALLATION ACCESS REQUESTS

- If you wish to visit or attend a National Guard installation or event as a provider, you must **FIRST** submit an Installation Access Request to the **Mississippi Army National Guard Education Services Officer** through **GoArmyEd**. **This includes Yellow Ribbon events.**
- An installation is **ANY** National Guard owned, leased, or operated base, reservation, post, site, building or other facility to which DoD personnel are assigned. **For example, Camp Shelby, Camp McCain, National Guard armory, or any location where a Yellow Ribbon event will be held.**





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# INSTALLATION ACCESS REQUEST IN GAE

## STEP ONE:

GO TO [GOARMYED.COM](http://GOARMYED.COM) IN YOUR WEB BROWSER. SCROLL TO THE BOTTOM OF THE SCREEN AND CLICK **HELP/FAQ**.



## STEP TWO:

SELECT **CREATE HELP/FAQ CASE**







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## STEP THREE:

Monday through Friday: 7:00 a.m. to 7:00 p.m. Eastern Time  
Saturday and Sunday: Closed



[Create Helpdesk Case](#)



[Search Helpdesk Case](#)

Duplicate Case? X

Please do not open a duplicate case if one already exists. Thank you.

**Proceed** **Cancel**

**CLICK PROCEED TO MOVE ON**

## STEP FOUR:

### Create Helpdesk Case

NOTE: If you have a username and password, please log in to your account and create a helpdesk case after you log in. The case will appear in your Support Summary and you will be able to easily refer

Please fill in the following information and click the Create Case button below. Fields marked with an \* are required.

#### Case General Information

\*First Name:

\*Last Name:

\*Email:

\*Contact Number:

Please check if you cannot be contacted by email:

\*Subject:

\*Please select your Case Type:

#### Detailed Description of the Problem

\*Detailed description of the problem. (NOTE: The more detail you provide, the better we can serve you.)

Note: If your logs and data text have other sources (such as Microsoft Word, Wordpad, etc.), some special characters might be replaced with an unexpected question mark or other special characters. Please review the text that you have pasted.

I'm not a robot



**Create Case**

**FILL OUT ALL INFORMATION.**

**YOUR DROP DOWN BOX WILL**

**SAY REQUEST INSTALLATION**

**ACCESS. THEN CHOOSE THE**

**INSTALLATION THAT YOU ARE**

**REQUESTING ACCESS TO.**



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## STEP FIVE:

**CLICK ON BOTH LINKS TO  
DOWNLOAD ANNEX A & B.  
WORK WITH THE ESO ON THE  
COMPLETED PDF TO REQUEST  
ACCESS TO THE INSTALLATION  
CENTER. HAVE THE ESO  
APPROVE AND SIGN. SO THAT  
RECORDS CAN BE KEPT WITH  
YOUR SCHOOL INFORMATION .**

**ON THE DETAILED  
DESCRIPTION OF THE PROBLEM**

**PLEASE ANSWER  
ALL QUESTION  
LISTED ON THIS SECTION.  
ONCE COMPLETED CHECK YOU  
ARE NOT A ROBOT AND SUBMIT  
YOUR CASE. YOUR CASE WILL  
BE TRANSFERRED TO THE  
INSTALLATION YOU ARE  
TRYING TO ACCESS. WRITE  
DOWN YOUR CASE NUMBER  
FOR YOUR REFERENCE.**

Please enter the following information and click the Create Case button below. Fields marked with an \* are required.

### Case General Information

First Name:   
Last Name:   
Email:   
Contact Number:

Please check if you cannot be contacted by email:

Subject:

Installation Access

Please select your Case:

Please select an Installation:

Please download, fill out, and work with the ESO on the completed PDF to request access to the Installation Center

[link to download Annex A \(Educational Institution Request for Access to Army Installation/Activity\)](#)

[link to download Annex B \(Education Disclosure/Checklist\)](#)

### Detailed Description of the Problem

Provide a detailed description of the problem. (NOTE: The more detail you provide, the better we can serve you.)

NOTE: If you copy and paste text from other sources (such as Microsoft Word, WordMail, etc.), some special characters might be replaced with an inverted question mark or other special characters. Please review the text.

Please provide the information below:

Installation/Activity:

Institution Name:

Institution Address:

I'm not a robot



Create Case



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# YELLOW RIBBON

**After you receive approval for your Installation Access Request, go to the link below and submit your request to attend the Yellow Ribbon Event.**

**<https://www.yellowribbon.mil>**





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**SEAP**

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# STATE EDUCATION ASSISTANCE PROGRAM

Provides tuition assistance up to \$4,500 for Soldiers not eligible to receive Federal Tuition Assistance (GoArmyEd)

- **\$1,100** per semester for a two-year MS accredited institution
- **\$2,250** per semester for a four-year MS accredited institution
- Pays on a first-come, first-served basis per State FY
- Can be used with GI Bill programs if there is a tuition balance
- Cannot be used for graduate level courses
- **Once Soldier has completed AIT/BOLC, no longer eligible for SEAP**





# **STATE EDUCATION ASSISTANCE PROGRAM**

## **How does a Soldier Qualify?**

- **Basic Training Graduate**
- **Not eligible for Federal Tuition Assistance**
- **Registered voter in the State of Mississippi**
- **Actively serving in good standing**
- **Attending an accredited institution of higher learning**
- **Maintain a 2.0 GPA**
  
- **Apply through MSARNG Education Office**  
**NLT 10 January for Spring / 10 August for Fall**  
**Email AGO Form 5 to [penny.w.boggan.nfg@mail.mil](mailto:penny.w.boggan.nfg@mail.mil)**



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## Office Contacts

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- CPT Marcus D. Parker, Education Services Officer 601-313-6183  
[marcus.d.parker10.mil@mail.mil](mailto:marcus.d.parker10.mil@mail.mil)
- Ms. Adrian Young, Education Counselor / GI BILL Manager 601-313-6178  
[adrian.s.young.civ@mail.mil](mailto:adrian.s.young.civ@mail.mil)
- SSG Angela Bratton, Student Loan Repayment Manager 601-313-3658  
[angela.r.bratton.mil@mail.mil](mailto:angela.r.bratton.mil@mail.mil)
- SGT Dena Poole, Incentives Manager 601-313-6355  
[dena.f.poole.mil@mail.mil](mailto:dena.f.poole.mil@mail.mil)
- Ms. Penny Boggan, State Education Assistance Program (SEAP) 601-313-6248  
[penny.w.boggan.nfg@mail.mil](mailto:penny.w.boggan.nfg@mail.mil)
- Mr. David Jolly, LTC(Ret) GoArmyEd, FTA Manager 601-313-6442  
[david.f.jolly2.civ@mail.mil](mailto:david.f.jolly2.civ@mail.mil)



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# QUESTIONS

